

## ***Dilbag Singh***

### Academic Qualification:

| Qualification                         | University                                  |
|---------------------------------------|---|
| Bachelor of Arts                      | Maharshi Dayanand University Rohtak         |
| Master of Hotel Management            | Maharshi Dayanand University Rohtak         |
| Post Graduate Diploma in Human Rights | Indian Institute of Human Rights, New Delhi |
| Ph.D. in Hotel Management (Submitted) | Kurukshetra University, Kurukshetra         |

### Experience:

| Serial Number | Name of the organization              | Post Held               | Total Years of Experience |
|---------------|---------------------------------------|-------------------------|---------------------------|
| 1             | Sinar Jernih India Private Limited    | Housekeeping Supervisor | One Year                  |
| 2             | Nalanda Institute of Hotel Management | Faculty                 | One Year                  |
| 3             | Kurukshetra University, Kurukshetra   | Assistant Professor     | Three and Half Year       |
| 4             | Central University of Haryana         | Assistant Professor     | Presently working         |

### Research Area/Interest:

Hotel Industry in India, Employee Turnover, Accommodation Operations, Food and Beverage Production

### Email/ Contact Number:

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Membership:

Member of Indian Hospitality Congress

Publications:

| Serial Number | Title of Paper   | Journal  | ISSN Number |
|---------------|--|--|-------------|
| 1             | Hotel Selection Motives among Indian Tourists  | IJRMBSS  | 2319-6968   |
| 2             | Identifying Reasons for Employee Turnover in Housekeeping Department- A Study of Selected Hotels in Delhi        | i-Explore International Research Journal Consortium    | 2319-4421   |
| 3             | Implementing 8D Model of Problem Solving in Employee Turnover: A Study of Selected Hotels in Delhi and Rajasthan | Journal of Kashmir for Tourism and Catering Technology | 2348-1986   |